

RANDALL C. JENKINS

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EDUCATION

University of Florida, Gainesville, FL

Juris Doctor, Cum Laude, 2000 GPA: 3.31 Class Rank: Top 15%
Appellate Advocacy: Passed with Honors

Wake Forest University, Winston-Salem, NC

Bachelor of Science in Politics, with emphasis in Communications, Magna Cum Laude, December 1997

EXPERIENCE

Adjunct Associate Professor, University of Florida College of Public Health and Health Professions, Department of Health Services Research, Management and Policy, 2003-current

Accomplishments:

- Awarded professor of the year by the 2008 masters of public health and health professions graduating class.
- Awarded professor of the year by the 2007 masters of public health and health professions graduating class.
- Promoted from adjunct faculty to associate adjunct professor responsible for teaching executive and traditional MHA graduate students courses in healthcare law, healthcare ethics and public health law and ethics. Courses cover a variety of complex health care topics such as compliance, accreditation, quality, regulatory, litigation and ethical issues facing the health care industry.
- Developed, implemented and presented continuing medical education programs involving a medical malpractice mock trial simulation based upon recurring issues from previous lawsuits which allowed graduate students, healthcare providers, administrators and others involved in the healthcare process to apply concepts taught in class by navigating through the components of a simulated malpractice lawsuit and ultimately improve practice patterns without having to endure the cost, stress and uncertainty of an actual lawsuit.

Coordinator Insurance and Risk, University of Florida Health Science Center Self-Insurance Program, 2002-current
Responsible for the General and Professional liability insurance, ongoing continuous quality improvement, and litigation defense and management of medical malpractice claims for the University of Florida Board of Trustee Physicians, its employees, and the multiple facilities comprising the nearly 2,000 patient beds of the Shands Healthcare System including the direction of litigation claim reserves in excess of 10 million dollars.

Accomplishments:

- Successfully investigated, evaluated and managed hospital litigation including determining legal causation, damages, and ultimately the strategic planning for denial, defense and/or settlement of multi-million dollar claims involving a multitude of state and federal statutes governing health care facilities.
- Advised and assisted Shands hospitals, UF physicians and other applicable professionals regarding the credentialing process and successfully defended negligent credentialing claims brought against Shands hospitals.
- Implemented risk management/loss management prevention quality improvement initiatives as well as advising various hospital and physician governing committees re: the potential exposure of past and present litigation.
- Created an innovative ongoing quality improvement mock trial simulation based upon recurrent issues from actual healthcare lawsuits for UF physicians and Shands employees to understand the legal process and ultimately empower the healthcare professionals to continually improve the processes behind the provision of patient care without having to endure the stress of an actual lawsuit. The mock trial simulation was selected as a featured session for the 2007 national meeting of the Association of University Programs in Health Administration titled "Using New and Effective Teaching Methodologies for Educating Healthcare Managers and was accepted for publication in a peer review journal for the Winter, 2007.
- Identified, analyzed, and interpreted federal, state and local statutes, administrative rules and case law essential to the insurance industry and the medical malpractice defense of the University of Florida Health Science Center.
- Oversaw, analyzed, and approved billing statements of outside attorneys and the resolution of billing disputes.

- Developed and instituted a quality improvement initiative impacting and in collaboration with a administrators and medical staff members designed to improve patient safety and identify system improvement opportunities by helping Shands implement one of the first healthcare mandatory pre-suit mediation programs in Florida and the United States. The pre-suit mediation program was modeled after programs used successfully by Johns Hopkins University and Medicare that allow for dissatisfied patients to have a forum for complaint resolution other than enduring the expense, delay, anxiety and uncertainty of the traditional legal system.

Attorney, Marks, Gray, Jacksonville, FL 2002

Litigation attorney defending local and state governments, professional malpractice, workers' compensation, employment, hospital, and general healthcare/insurance defense law involving regulatory issues, compliance and hospital credentialing programs to ensure hospitals acted in accordance with state and federal laws as well as JCAHO standards.

Accomplishments:

- Won a complete defense verdict of no liability for an anesthesiologist and his professional association in a medical negligence lawsuit sitting as second chair at trial.
- Created a forum to advise current and prospective clients of important new case precedents and statutory changes that impact the healthcare industry.

Assistant Hospital Administrator, Citrus Memorial Hospital, Inverness, FL 2000-2002

Directed the Professional Services Departments of 220 bed hospital including the direct supervision of six managers, 400 employees and a collective operating budget of over \$50 million.

Accomplishments:

- Created and chaired a hospital wide interdisciplinary customer satisfaction team comprised of many hospital leaders including the Vice President of Nursing, Vice President of Operations, the Director of Quality Improvement, and selected healthcare professionals that increased patient, physician, and employee satisfaction to record levels.
- Served as an administrative liaison with management and physicians comprising the medical staff and actively participated as a member of the standing hospital governing committees including the Medical-Surgical Quality Assurance Committee, the Medical Staff Executive Committee charged with approving physician credentialing, as well as attending and reporting appropriate information at the monthly hospital board of director meetings.
- Revitalized the Pharmacy, Diagnostic Imaging, Laboratory Services, Cardiopulmonary Services, Rehabilitation Services and Cardiac Cath Departments.
- Reformed the annual employee performance appraisal and evaluation process for over 1,000 hospital employees in compliance with JCAHO standards.
- Reduced supply costs 10% during the fiscal year 2001.
- Achieved Joint Commission Accreditation with Commendation, September 2001
- Expanded the medical center through a construction expansion project that nearly doubled the size of the existing cardiopulmonary rehab, diagnostic imaging and laboratory departments.
- Successfully obtained board approval for capital equipment purchases including but not limited to a state of the art CT scanner and Cardiac Cath unit for the hospital's new open-heart program.
- Implemented on-line central scheduling to improve efficiency of scheduling patient appointments throughout the hospital patient care departments.

Externship, University of Florida Development Office, Gainesville, FL, 2000

Created, coordinated and developed the University of Florida gift-brick alumni fundraising program entitled "Commemorative Circle" located adjacent to the University of Florida auditorium.

Accomplishments:

- Solicited competitive vendor bids and negotiated a long-term contract between the University of Florida Foundation and Gift-bricks Inc.
- Coordinated with University Vice-Presidents, staff, faculty, and volunteers the logistics and marketing of a program designed to continue in perpetuity.

Teaching Assistant, University of Florida College of Law, Gainesville, FL, 1999-2000

Instructed first year law students about the techniques required for effective legal research and proficient legal analysis and writing. Responsible for creating, conducting, teaching and grading research and writing assignments.

Legal Clerk, AvMed HMO, Gainesville, FL, August 1998-May 1999

Assisted Corporate Counsel with document review in anti-trust suit filed against HMOs. Monitored legislative session for introduction of bills and laws impacting HMOs and reported findings to corporate counsel.

PRESENTATIONS AND PUBLICATIONS

“A Medical Malpractice Mock Trial Involving a Critical Care Medicine Patient: Healthcare Employees Learn How to Mitigate Hospital Risk as Participants in a Simulated Hospital Negligence Lawsuit,” Journal of Critical Care Medicine, Randall C. Jenkins and Christy H. Lemak, accepted for publication, 2008.

“Innovative Teaching for Health Law: A Case Study of a Hospital Medical Malpractice Lawsuit Simulation,” The Journal of Health Administration Education, Randall C. Jenkins and Christy H. Lemak, Winter 2007.

Moderator and creator of concurrent session “Innovative Teaching for Legal Issues: A Classroom Mock Trial Simulating a Hospital Negligence Lawsuit” selected as a featured session at the 2007 Annual Meeting for the Association of University Programs in Health Administration focusing on using new and effective teaching methodologies for the education of healthcare managers, May 31-June 3, 2007, Orlando, Florida.

Invited annually as a guest instructor to teach the topic of medical malpractice insurance for the US Health Care System undergraduate course taught by Dr. Robert G. Garrigues, Associate Dean, Administrative Affairs, for the College of Health Professions at the University of Florida, Fall 2003-current.

Invited annually as a guest instructor to teach the topic of healthcare litigation ethics for Dr. Tom Kerkoff’s Ethical Issues in Healthcare undergraduate course, Spring 2003-current.

Featured speaker regarding radiology medical malpractice concerns at a University of Florida Radiology morbidity and mortality conference including attending and resident physicians, Fall 2006

HONORS

Eligible for CPCS or CPMSM Certifications

Eligible for Health Care Risk Manager Certification

Member of American Bar Association, Florida Bar Association, Mortar Board,

Omicron Delta Kappa Leadership Honor Society, Pi Sigma Alpha, National Political Science Honor Society, Golden Key

National Honor Society, and Eta Sigma Phi, National Honor Society in the Classics

ACTIVITIES

March of Dimes, member of the board of directors, 2005-2006

American Cancer Society, board member, 2000-2002

Health Law & Policy, member, 1998-2000

Oak Hall School Alumni Board, 1996-present, President 2005- 2006

Habitat for Humanity, Wake Forest University *Executive Board*, 1994-95; *President*, 1995-97

References

Dr. Paul Duncan, Professor and Chair, University Of Florida College of Public Health and Health Professions
UF Campus Box 212 Health Professions, Nursing and Pharmacy Building
Phone: (352) 273-6065

Mr. Edward Peddie, former CEO of AvMed Health Plan
3007 NW 58th Boulevard
Gainesville, FL 32606
Phone: (352) 376-9040

Mr. Dwight Bruining, former Chief Operating Officer Citrus Memorial Hospital
502 W. Highland Blvd.
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